GET THE MOST OUT OF YOUR WORKDAY INVESTMENT
APPLICATION **MANAGEMENT SERVICES**

Avaap is a Workday Application Management Services (AMS) Partner, providing cloud-based support that allows you to focus on business transformation, growth, customer satisfaction, and get maximum value out of your Workday investment. Avaap's AMS team helps you increase value and impact in your Workday investment and optimizes and scales your deployed solution to meet your business needs.

DIAGNOSTICS & OPTIMIZATION
Our tenant diagnostic services provide a thorough review and assessment of your current state Workday production tenant. Our Workday certified experienced architects focus their review on optimization and recommendations for achieving industry standards.

UPDATE & RELEASE MANAGEMENT
Our update and release management services deliver a preparatory process for absorbing Workday's twice yearly major update and release. Our Workday certified architects work with your team to analyze the release notes and help you understand the impacts of the release to your current configuration.

ENHANCEMENT PROJECTS
Our enhancement projects are designed to help you with the deployment of any post-production phase including: M&A activity, new functionality, or integration/reporting deployment with a defined scope of work that requires increased PMO support.

LIFELIFE HOURS
Our Lifeline hours service is our most flexible option, tailored to help augment your team through the peaks and valleys of day-to-day production support. The service has an aligned Workday Certified Engagement Manager with certified resources allocated on as-needed basis, providing you the flexibility you need when you need it most. These services include OnDemand Services to expand Workday capabilities and Managed Services to optimize your Workday delivery.

MANAGED SERVICES
Our AMS Managed Services can help support your organization by going beyond normal post-production support ("Lifeline") and staff augmentation requests. We offer Workday experienced resources that can be embedded as part of your team for day-to-day support and operational efficiency. Avaap's AMS Managed Services team can work directly with end users or internal business partners across a spectrum of Workday processes, including HCM, Financials, and Student. Avaap's AMS team may also have access to submit an escalation case directly to our Workday consultants as part of the Lifeline SOW, if required.

AMS FOR STUDENT
Avaap is a higher education-focused Workday Application Management Services (AMS) Partner, providing cloud-based support that allows you to focus on transformation, growth, user satisfaction, and student success while getting maximum value out of institutions' Workday Student investments.

Avaap AMS Consulting Services
HCM - FINANCE - STUDENT

CONFIGURATION
CHANGES & ENHANCEMENTS

REPORTS
DASHBOARD CREATION

DIVESTITURE
SUPPORT

NEW MARKET
ENTRY SUPPORT

M&A
SUPPORT

TENANT
ASSESSMENT & RECOMMENDATION

MODULE
DEPLOYMENT

PROCESS
OPTIMIZATION

UPDATES
ANNUAL SERVICE & BEYOND

INTEGRATION
DASHBOARD CREATION

VS.

BASIC HELPDESK FUNCTIONS
USER SUPPORT
BREAK-FIX & DATA LOAD
INTEGRATION

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workday	Services Partner

workday	Extend Partner

workday	Advisory Partner

workday	AMS Partner